ST THOMAS MORE CATHOLIC PRIMARY SCHOOL

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Christ is the centre of our school community where we live, love and learn together.

Thursday 16th September 2021

Dear Parents/Guardian(s),

Drop Off/Pick Up Reminders

Firstly, I wanted to say how brilliantly the children have continued to work and conduct themselves since their return. The school is so calm with a lovely buzz!

With regards to pick up, I have noticed a few things and a few parents have raised queries also, so I hope that the following addresses both sides. Some of questions/comments that I have had:

Why can't we collect from the playground?
There were safeguarding concerns around doing this. We are more confident letting the children go from the gate as we can monitor who is coming on to site and who is collecting, with greater ease.

We are taking a cautious approach during the Autumn term and are continuing to stagger.

The parents are on top of each other
The system is designed so that parent's queue. Unfortunately, even when asked politely, some parents push to the front and this is when it feels chaotic.

I have to wait too long
It is the start of a new term and staff are getting used to parents faces. This will speed up.

Some parents are turning up at the wrong times and then getting cross when they have to wait. If you are unsure of your child's finish time, please refer to the letter regarding timings sent out in July and again two weeks ago.

I have witnessed and have had reported to me, parents being verbally aggressive to my staff, who are doing their best for your children. This will not be tolerated. We care for your children so much and it is so upsetting to be on the receiving end of such abuse. We would never speak to you in such a way.

Like with everything we do, we are always looking to improve and take your comments seriously. We will continue to monitor our pick ups and will tweak them if necessary and if possible.

Thank you for your support in this matter.

Yours sincerely,

K Madia

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Principal